



NorState
Federal Credit Union

Your Lifelong Financial Partner

www.norstatefcu.org

Dear Member,

2020 has been an odd year, to say the least, but with all the changes to our normality, NorState has been fortunate to have such loyal, understanding members.

We thank you from the bottom of our hearts for working with us during all the transitioning of normal day to day banking activities during these past months; keeping staff and members safe by using our mobile and online banking options, our ATMs and drive-thru services.

As we hope that 2021 will keep us and our loved ones safe and healthy and get this pandemic behind us, we have worked hard to streamline our efforts to continue providing you with cost-efficient financial services and products that are top-notch.

Starting on Saturday, January 2, 2021 our branch locations will remain open with drive through services only on Saturdays. Our lobbies will remain open Monday through Friday, during normal business hours. We will adhere to CDC guidelines and may need to adjust weekday hours as well, but as of this writing we plan to continue regular lobby hours Monday through Friday.

Our banking services on your mobile phone, computer, tablet and our ATMs along with our NEW option to apply for a Consumer Loan by calling NorState's **1- 800-804-7555** number, are at your service 24 hours a day, 7 days a week.

We look forward to a new year full of hope and health, and we thank each of you, our loyal members, for trusting us for 80 years. We are 14,000+ members STRONG and continually growing! Serving Aroostook and northern Penobscot counties since 1941, we are Your Lifelong Financial Partner.

Respectfully yours,

Susan G. Whitehead

Susan G. Whitehead, CEO

MADAWASKA
78 Fox Street

VAN BUREN
156 Main Street

EAGLE LAKE
3333 Aroostook Rd

ASHLAND
23 Station Street

FORT KENT
164 Market Street

PRESQUE
738 Main Street